

# WRIKE COMMUNITY & WRIKE STARS ADVOCACY PROGRAM TERMS AND CONDITIONS

*Last updated: March 18<sup>th</sup>, 2026*

This Wrike Community & Wrike Stars Advocacy Program (collectively, the “Community”) is provided by Wrike, Inc. (“Wrike,” “we,” “us,” “our”) as a free resource for customers and users of Wrike products and services to network, share ideas, get peer support, provide product feedback, and get inspired. By joining or participating in the Community, you agree to abide by and adhere to these Terms and Conditions (the “Community Terms”), which form a binding agreement (“Agreement”) between you and Wrike. Our goal is to create a safe, welcoming environment and provide the best opportunities for interaction among Community members. Participation in the Community is voluntary and may be modified, suspended, or terminated by Wrike in its sole discretion at any time as described below. These Community Terms are supplemental to the separate agreement(s) governing your or your organization’s use of Wrike products and services (the “Wrike Service Terms and Conditions”). The Wrike Service Terms and Conditions govern your access to and use of Wrike’s products and services. The Community Terms are also separate and distinct from the terms governing activities on the [Wrike Template & Solution Center](#). These Community Terms govern only your voluntary participation in the Community (including Wrike Stars), related points, rewards, and your use of and contribution to Community content. Each set of terms applies to its respective subject matter, and one does not limit or expand the other.

## 1. PROGRAM OVERVIEW AND ELIGIBILITY

### 1.1 Program overview

Within the Community, Wrike offers two participation tracks:

- **Wrike Community (Non-Redeemable Points):**
  - open to all Wrike customers (and their users) with an active Wrike account (freemium included).
  - Community points are awarded for engagement, such as participating in Community discussions, assisting other users within the Community, and attending Community events.
  - Community points reflect activity, rank, status, and progress within the Community.
  - Community points do not have any monetary value and cannot be redeemed for rewards.
  
- **Wrike Stars Customer Advocacy Program (Redeemable Points)**
  - designed for highly engaged Wrike users and supporters within the Community.

- Wrike Stars points (“Redeemable Points”) are earned by completing specific advocacy activities, referred to as “missions.”
- Wrike Stars points can be redeemed for rewards listed in the Wrike Stars catalog, subject to availability and these Community Terms.

### 1.2 Age requirement

The Community is open to individuals who are 18 years or older at the time of entry.

### 1.3 Wrike Community membership

- Any customer with an active Wrike account may remain in the Wrike Community, regardless of activity level.
- The Wrike Community is publicly accessible and searchable on the internet; however, only individuals with an active Wrike account may post, comment, or otherwise participate in Wrike Community discussions.

### 1.4 Wrike Stars customer advocacy program

- Wrike Stars program is for Wrike users who would like to promote and advocate for Wrike.
- You don't need to have an active subscription to Wrike products and services (*i.e.*, *your employer is no longer a Wrike customer*) to participate in the Wrike Stars customer advocacy program. You may request to remain in the Wrike Stars program by contacting [ambassadors@team.wrike.com](mailto:ambassadors@team.wrike.com). Continued participation is at Wrike's sole discretion.
- If, in Wrike's reasonable opinion, you are no longer actively supporting or promoting Wrike, Wrike reserves the right to remove you from the Wrike Stars program at any time.

### 1.5 Ineligibility for Rewards and prizes

You are **not** eligible to earn rewards or win prizes if you are:

- An employee, consultant, or contracted vendor of Wrike or its agents, or affiliates;
- An immediate family member or member of the same household of any such employee or vendor;
- An employee or contracted vendor of any government, government-affiliated company, or organization;
- An employee whose employer's guidelines or regulations do not allow entry in the Community or acceptance of rewards as set out under Section 5.
- In a jurisdiction where participation to earn rewards and/or win prizes is prohibited or restricted by law as set out under Section 5.

Wrike may require you to certify your eligibility and may disqualify you at any time if you are or become ineligible under these Community Terms or applicable law.

## 2. REGISTRATION, ACCESS AND AGREEMENT TO TERMS

### 2.1 Registration and Privacy

Participation in the Community requires registration and provision of basic information about yourself. Your participation and data are governed by our then-current [Privacy Policy](#) accessible at <https://www.wrike.com/security/privacy/> as well as any applicable privacy terms, which is incorporated into these Community Terms by reference.

By participating in the Community and enabling notification preferences, you may receive email notifications related to your activity, forum subscriptions, or content you follow. These engagement-based emails are separate from Wrike marketing or promotional communications. Unsubscribing from marketing emails does not affect Community-related

notification emails. Users may manage or disable Community notification preferences at any time within their profile settings.

## **2.2 Access and Profiles**

- Wrike Community access may use single sign-on (SSO) based on your Wrike account credentials. If you are logged into your Wrike workspace, you may be automatically logged into the Wrike Community.
- Your Wrike Community display name and avatar may be synchronized with your Wrike account profile. You may choose to replace your avatar with a generic image, but you may not upload or use custom images beyond the available generic option (if applicable).

## **2.3 Agreement to Community Terms**

By participating in the Community, you agree:

- To be bound by these Community Terms and our Privacy Policy;
- To waive any right to claim ambiguity in the Community or these Community Terms, except where prohibited by law.

If you do not agree to these Community Terms, you must not access or use the Community and any violations of these Community Terms may result in removal from the Community and forfeiture of rewards.

## **3. MEMBER ACTIVITY AND ACCOUNT STATUS**

### **3.1 Wrike Community**

- As long as you maintain an active Wrike account, you may remain a member of the Wrike Community, regardless of your activity level.
- Some Wrike Community content, features, or forums may be visible only to certain users based on account type, role, participation level, or earned status. Certain users may be automatically subscribed to specific content based on this information and may opt out where applicable.
- Private messaging within the Wrike Community may be available as an earned benefit and is not accessible to all users by default.

Wrike may, at its sole discretion, add, remove, or modify Community features and participation criteria at any time.

### **3.2 Wrike Stars customer advocacy program**

- You may remain a member of the Wrike Stars Customer Advocacy Program as long as you maintain activity in the Wrike Stars program. If you go 180 days without activity in the Wrike Stars program, your access may be revoked or you may be removed from Wrike Stars. To request reinstatement, contact [ambassadors@team.wrike.com](mailto:ambassadors@team.wrike.com).
- Participation in the Wrike Stars Customer Advocacy Program does not require an active Wrike account and you can ask Wrike to remain in this program but continued participation is at Wrike's discretion.
- If, in Wrike's reasonable opinion, you are no longer actively supporting or promoting Wrike, Wrike reserves the right to remove you from the Wrike Stars program at any time.
- Wrike may also limit or revoke participation in Wrike Stars at any time for any reason, with or without notice, including for suspected fraud, abuse, or misuse of the program.

## **4. POINTS, REWARDS, TAXES AND SHIPPING**

### **4.1 Points and rewards**

- Community Points (Non-redeemable Points) are:
  - Intended solely to recognize engagement within the Wrike Community.
  - Not redeemable for any rewards or cash and carry no monetary value.
  - Promotional in nature and do not constitute property or any legally enforceable right. To that end, they cannot be sold, assigned, pledged, or transferred in any way.
- Wrike Stars Points (Redeemable Points):
  - Are earned through participation in designated activities within the Wrike Stars area of the Community.
  - Are redeemable for various rewards, including but not limited to swag, gift cards, and certification courses, as specified in the Wrike Stars rewards catalog.
  - The number of points required for any reward, and the availability, description, and approximate value of rewards, may change at any time at Wrike's sole discretion.
  - The value of each reward is determined by Wrike based on reasonable fair market value.

Wrike may correct any errors in point balances or redemptions and may revoke points or rewards that were issued in error or obtained in violation of these Community Terms.

## 4.2 Reward Rules

- Rewards may include merchandise, gift cards, e-vouchers, certification courses, digital items, or other items as specified in the Wrike Stars rewards catalog at Wrike's sole discretion.
- The approximate retail values (ARV) of rewards are subject to change based on current market conditions at the time of reward redemption. You will not be entitled to any surplus between the actual retail value of a reward and the stated ARV, and any difference between the stated ARV and the actual value will not be awarded.
- No substitution, assignment, transfer, or cash redemption of any reward is allowed, except at Wrike's sole discretion.
- Wrike may substitute a reward with another reward of equal or greater value if the advertised reward becomes unavailable for any reason.
- If you are unable to participate in or accept a reward or any portion of a reward for any reason, Wrike shall have no further obligation to you.
- Wrike will not replace any lost or stolen rewards.
- In no event will Wrike be responsible for fulfilling more than the stated number of rewards, and all rewards are available only in limited quantities and are subject to change at Wrike's sole discretion.

## 4.3 Taxes and reporting

### 4.3.1 United States Participants

- Taxes owed, if any, are your sole responsibility.
  - Wrike may request your tax information and issue an IRS Form 1099-MISC or other tax documentation if the total value of rewards redeemed in a calendar year is \$600 or more.
  - All rewards, including merchandise, gift cards, vouchers, and certification courses, count toward this amount.
  - Reward redemptions exceeding \$600 in a calendar year are considered taxable income under U.S. law, and you are responsible for reporting these rewards as income and paying any applicable taxes.
- 5.2 Non-U.S. Participants

- You agree to provide complete and accurate information reasonably requested by Wrike for tax reporting purposes, and you authorize Wrike to withhold or report the value of rewards as required by applicable law. Wrike may withhold or decline to issue rewards if you do not provide requested tax information or if Wrike believes that doing so would violate applicable law.

#### **4.3.2 Non- US Participants**

- For participants outside the United States, Wrike does not collect or report tax information except where required by applicable law.
- You are responsible for understanding and complying with local tax laws regarding rewards received through Wrike Stars within the Community.
- Please consult your tax advisor if you have questions about your tax obligations.
- Wrike may, where required by applicable law, withhold taxes or report the value of rewards to relevant authorities.
- Wrike is not responsible for notifying you of, or paying on your behalf, any foreign, federal, state, provincial, or local taxes, duties, or charges arising from rewards.

#### **4.4 Shipping, international delivery and, import requirements**

##### **4.4.1 Physical delivery and timelines**

- International shipments of physical rewards may require extended delivery timelines. Delivery time is not guaranteed and may be affected by customs processing, carrier availability, regional restrictions, local holidays, or force majeure events.
- International shipments may take 6–8 weeks or more to arrive.

##### **4.4.2 Import-related charges**

- Recipients are responsible for any and all import-related charges, including but not limited to customs duties, brokerage fees, VAT, GST, handling fees, tariffs, or personal income tax imposed by the receiving country.
- Wrike does not reimburse, pre-pay, subsidize, or credit these charges.

##### **4.4.3 Customs declarations**

- Wrike declares items in accordance with their true nature and reasonable fair market value.
- Wrike will not under any circumstances falsify or under-declare values to minimize taxes or fees.

##### **4.4.4 Recipient responsibilities**

- If customs authorities require identification, tax ID, payment, or additional documentation to clear a shipment, the recipient is solely responsible for compliance.
- Failure to comply may result in return, seizure, or destruction of the shipment, for which Wrike assumes no obligation to replace, resend, or refund.
- If a shipment is delayed or undeliverable due to an incorrect or incomplete address provided by the participant, local import restrictions, governmental barriers, or refusal of importation, Wrike is not liable for replacement or compensation.

##### **4.4.5 Export control and Trade compliance**

Wrike complies with all applicable export control and international trade regulations. Once a package enters a destination country, Wrike cannot expedite or influence customs processing or delivery timelines. Wrike may decline to ship or deliver rewards to any country, region, or individual subject to trade sanctions, export restrictions, or other

legal limitations, or where Wrike reasonably believes shipment would pose a material legal, compliance, or security risk.

#### **4.4.6 Alternatives due to shipping constraints**

If shipping is prohibited, materially restricted, or economically unreasonable due to local regulations, carrier limitations, or customs risk, Wrike may substitute an alternative reward such as an e-voucher, digital certificate, or gift card of equivalent value. Such substitutions are made at Wrike's sole discretion.

#### **4.4.7 No obligation to resend**

Wrike is not obligated to resend or replace rewards that are rejected, unclaimed, returned, refused by customs, or destroyed due to failure to satisfy import requirements or pay applicable charges.

### **5. CODE OF CONDUCT**

#### **5.1 Diversity and Inclusion**

Diversity and inclusion make our Community strong. We encourage participation from individuals of all backgrounds. Our goal is to maintain a safe, helpful, and friendly Community for everyone, regardless of experience, gender identity and expression, sexual orientation, disability, personal appearance, body size, race, ethnicity, age, religion, nationality, or other defining characteristics. For this purpose, you agree not to contribute any content within the Community that may infringe upon the values of respect set out above.

#### **5.2 Prohibited conduct**

Within the Community (including Wrike Stars), you agree not to engage in, post, or otherwise contribute:

- Sexist, racist, homophobic, transphobic, ableist, discriminatory, hateful, or offensive speech or conduct;
- Use of unwelcome, suggestive, derogatory, or inappropriate nicknames or terms;
- Inappropriate attention, harassment, or unwanted contact;
- Violence, threats, or violent language;
- Trolling, baiting, or intentionally disruptive behavior, including posting inflammatory, extraneous, or off-topic messages with the intent of provoking others, creating conflict, or disrupting normal discussion;
- Spam, unsolicited promotions, sales outreach, advertising, referral links, or marketing of external products or services;
- Posting external links for promotional, commercial, or lead-generation purposes.
- Any content that infringes or violates the intellectual property, privacy, publicity, or other rights of any third party;
- Any content containing viruses, malware, or other harmful code.
- Any request for, offer of, or acceptance of rewards, favors, or anything of value in a manner that would violate any applicable anti-corruption, anti-bribery, sanctions, or trade laws, or your employer's internal policies.

#### **5.3 Positive participation expectations**

You agree at all times to:

- Be respectful, supportive, and helpful to others;
- Keep confidential or non-public information obtained through the Community within the Community unless you have explicit permission to share it;
- Not sell or market other goods or services; solicitation is not permitted;
- Report violations or concerns to [ambassadors@team.wrike.com](mailto:ambassadors@team.wrike.com).

## 5.4 Enforcement

Wrike reserves the right, at its sole discretion, to review, edit, remove, or delete any content, posts, comments, or user activity within the Community at any time, with or without notice, and to limit, suspend, or terminate your access to any part of the Community. Wrike is not obligated to monitor all Community activity but may do so at its discretion.

## 5.5 Legal, anti-corruption, and policy compliance

You are responsible for compliance with all laws, regulations, and internal company policies affecting your participation in the Community. Wrike does not provide legal, compliance, or tax advice; you should consult your own advisors as needed. By participating in the Community, you represent and warrant that:

- Your participation and acceptance of any rewards do not and will not violate any applicable anti-corruption, anti-bribery, trade, sanctions, export control, or similar laws (including, where applicable, the U.S. Foreign Corrupt Practices Act and the UK Bribery Act); and
- You are not a “Public Official” (such as an officer or employee of a government, government owned or government controlled entity, political party, or public international organization) unless you have received all necessary approvals from your organization and any other required authorities.

Participants are solely responsible for understanding and complying with their employer’s, government entity’s, or organization’s gift, reward, or incentive policies. Wrike does not review, monitor, or interpret these internal policies and is not responsible for determining whether a participant is permitted to earn, accept, or redeem a reward.

By redeeming a reward, you represent and warrant that you are authorized to receive it and that doing so does not violate any internal policy, contract, compliance requirement, or regulatory obligation.

Wrike may, in its sole discretion and without liability, withhold, cancel, or substitute any reward if Wrike reasonably believes that issuing such reward could violate any applicable anti-corruption, anti-bribery, trade, sanctions, export control, or similar law, or any Wrike policy. Wrike may also decline to issue or may revoke rewards if Wrike believes, in its sole discretion, that doing so could violate applicable law or internal compliance requirements.

## 6. USE OF COMMUNITY CONTENT AND AI FEATURES

### 6.1 Use of Content

Wrike may use Community content, including posts, comments, feedback, and discussions, to inform product improvements, research, development, and training of internal systems. To the extent the Wrike Service Terms and Conditions include additional provisions on feedback, suggestions, or user contributions, those provisions also apply to User Content and will prevail in case of conflict.

By posting, submitting, or otherwise making available any content in the Community, including posts, comments, feedback, discussions, and the like (collectively, “**User Content**”), you:

- represent and warrant that you have all necessary rights, licenses, consents, and permissions to submit the User Content and to grant the license described below, and that the User Content does not infringe or violate any intellectual property rights (including copyright, trademark, patent, privacy, publicity, or trade secret rights), including those of your employer, or any applicable law; and
- subject to Section 6.3, grant to Wrike a worldwide, non-exclusive, royalty-free, fully paid-up, transferable, sublicensable, irrevocable, and perpetual license to use, host, store, reproduce, modify, adapt, translate, distribute, display, perform, analyze, and create derivative works from such User Content, in whole or in part, in any media now known or later developed, for any lawful business purpose, including (without limitation) operating and improving the Community and Wrike products and services, developing new features, training and improving models and algorithms, internal analytics, marketing, and promotional activities.

You acknowledge that Wrike has no obligation to use any User Content, that Wrike may remove User Content at any time in its sole discretion (including where required to comply with law or Wrike policies), and that any such removal will not affect Wrike’s rights to use copies of User Content already used or incorporated into Wrike’s systems, models,

analytics, or other materials to the extent permitted by applicable law, and that you are not entitled to any compensation or attribution for Wrike's use of User Content, except where required by applicable law or agreed in a separate written agreement.

You understand that User Content may be visible to other Community members and, in some cases, publicly on the internet or through other media or outlets. Do not share confidential, proprietary, or sensitive information within the Community.

## **6.2 AI-Powered features**

The Community may include AI-powered features such as suggested content, automated summaries, recommendations, or overviews of discussions. These features are provided for convenience and may not reflect complete, up-to-date, or authoritative information. You should not rely solely on AI outputs for critical decisions.

You acknowledge and agree that Wrike may use Community data, including User Content and usage metrics, to develop, train, test, and improve AI-powered and other automated features, models, and services, including those used outside of the Community and in other Wrike products and internal tools, subject to applicable law and Wrike's Privacy Policy.

AI-GENERATED CONTENT MAY CONTAIN ERRORS OR OMISSIONS AND DOES NOT CONSTITUTE LEGAL, TAX, OR PROFESSIONAL ADVICE. TO THE FULLEST EXTENT PERMITTED BY LAW, WRIKE DISCLAIMS ALL RESPONSIBILITY AND LIABILITY ARISING FROM OR RELATED TO ANY USE OF, OR RELIANCE ON, AI-POWERED FEATURES OR AI-GENERATED OUTPUTS. YOU REMAIN SOLELY RESPONSIBLE FOR VERIFYING THE ACCURACY AND APPROPRIATENESS OF ANY AI-GENERATED CONTENT BEFORE USING IT.

## **6.3 Publicity and use of contributions**

- Wrike may use the Community, including Wrike Stars and all User Content included within the Community, for publicity, advertising, or marketing purposes, including use of member name and likeness, handle, avatar, Community profile information, organization name, role, and general description of your use of Wrike, without additional compensation, where permitted by law.
- Wrike may (but need not) seek written consent from you before using any substantive contributions you make to the Community or Wrike Stars (such as posts, comments, testimonials, or other content) in publicity, advertising, or marketing materials, to the extent required by applicable law or where Wrike wishes to attribute a specific quote, testimonial, or case study to you or your organization in an identifiable way.
- Unless otherwise agreed in a separate written agreement, you will not be entitled to any royalty, fee, or other compensation for Wrike's permitted use of your User Content, name, likeness, or attribution under this Section 6.

## **6.4 Intellectual property and third-party rights**

Wrike and its licensors own all right, title, and interest in and to the Community, including all software, technology, interfaces, designs, look and feel, logos, trademarks, service marks, and other content, excluding User Content. Participation in the Community does not transfer any ownership rights in the Community or Wrike's intellectual property to you.

You may use the Community only for its intended purpose and in accordance with these Community Terms. You must not:

- Copy, modify, distribute, sell, or lease any part of the Community or included software;
- Reverse engineer, decompile, disassemble, or attempt to extract the source code of the Community, except to the limited extent that applicable law permits despite this restriction;

- Remove, obscure, or alter any proprietary notices or branding displayed in or on the Community; or
- Use any Wrike trademarks, logos, or branding without Wrike's prior written permission.

If you believe that any content in the Community infringes your copyright or other intellectual property rights, please contact us at [ambassadors@team.wrike.com](mailto:ambassadors@team.wrike.com) with sufficient detail so we can review your claim. Wrike may remove or disable access to content alleged to infringe upon receiving a sufficiently detailed notice, in its sole discretion and in accordance with applicable law.

## **7. DISCLAIMERS, LIMITATION OF LIABILITY, INDEMNIFICATION, AND CHANGES**

### **7.1 Disclaimers**

- THE COMMUNITY, INCLUDING USER CONTENT, WRIKE STARS AND ALL REWARDS, IS PROVIDED "AS IS" AND "AS AVAILABLE."
- WRIKE MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF AVAILABILITY, ACCURACY, SECURITY, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.
- THERE IS NO GUARANTEE THAT REWARDS, THE COMMUNITY, OR ANY INFORMATION PROVIDED WILL ALWAYS BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ACCURATE, COMPLETE, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.
- WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, WRIKE DOES NOT CONTROL AND IS NOT RESPONSIBLE FOR ANY USER CONTENT POSTED IN THE COMMUNITY, ANY ACTIONS OR OMISSIONS OF COMMUNITY MEMBERS, OR ANY AI-GENERATED CONTENT OR RECOMMENDATIONS. ALL SUCH CONTENT IS PROVIDED "AS IS" AND AT YOUR OWN RISK.

To the extent any disclaimer of warranties is not permitted by applicable law, the scope and duration of any required warranty shall be the minimum permitted under such law.

### **7.2 Limitation of liability**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW:

- IN NO EVENT WILL WRIKE, ITS PARENT, SUBSIDIARIES, AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, GOODWILL, OR DATA, ARISING OUT OF OR IN CONNECTION WITH THE COMMUNITY, WRIKE STARS, THESE COMMUNITY TERMS, OR ANY REWARDS, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY, EVEN IF WRIKE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
- WRIKE'S TOTAL AGGREGATE LIABILITY ARISING OUT OF OR RELATING TO THE COMMUNITY, WRIKE STARS, THESE COMMUNITY TERMS, AND ANY REWARDS WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS (\$100).

The limitations set out in this Section 7.2 apply specifically to your participation in the Community (including Wrike Stars), User Content, AI-powered features, points, and rewards, and are in addition to, and do not limit, any limitations of liability applicable to your use of Wrike's products and services under the Wrike Service Terms and Conditions.

Some jurisdictions do not allow limitations of liability for certain damages, so some of the above limitations may not apply to you. In such cases, Wrike's liability will be limited to the fullest extent permitted by law.

### **7.3 Indemnification**

Except as prohibited by applicable law, you agree to indemnify, defend, and hold harmless Wrike, its parent, subsidiaries, affiliates, officers, directors, employees, agents, and licensors from and against any and all claims, demands, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or related to:

- Your participation in the Community;
- Your content, posts, or activities in the Wrike Community or Wrike Stars;
- Your violation of these Community Terms or any applicable law or regulation; or
- Your violation of any rights of another person or entity.

Wrike reserves the right to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which case you agree to cooperate with Wrike in asserting any available defenses.

#### **7.4 Changes to the Community, termination and misuse**

- Wrike reserves the right to cancel, terminate, modify, or suspend the Community, Wrike Stars, any rewards, and these Community Terms its sole discretion at any time, for any reason, in whole or in part, without liability or prior notice including changing the manner in which points are earned or redeemed and the rewards catalog. Wrike is not obligated to offer any replacement benefits, compensation, or cash equivalent in connection with any such change, cancellation, or termination, except where required by applicable law.
- Any attempt to deliberately damage, undermine, or interfere with the legitimate operation of the Community may result in immediate disqualification, removal from the Community, forfeiture of rewards, and potential legal action.
- Wrike may terminate or suspend your access to all or part of the Community at any time, with or without cause or notice. Upon termination, all accrued but unredeemed points may be forfeited, and you will have no further rights in or to the Community or any rewards, except as required by applicable law.

### **8. GOVERNING LAW, ENTIRE AGREEMENT AND MISCELLANEOUS**

#### **8.1 Governing Law and venue**

This Agreement is governed by and constructed in accordance with the laws of the State of California, without regard to its conflicts of law principles.

To the fullest extent permitted by law:

- any dispute, claim, or controversy arising out of or relating to these Community Terms, the Community, Wrike Stars, or any rewards will be brought exclusively in the state or federal courts located in Santa Clara County, California, and you and Wrike consent to the personal jurisdiction of such courts.
- You and Wrike agree that any claims will be brought only in your or Wrike's individual capacity and not as a plaintiff or class member in any purported class, consolidated, or representative proceeding.

If you are located in a jurisdiction that requires mandatory law or venue provisions to apply, those mandatory provisions may apply to you to the extent required by law.

#### **8.2 Entire Agreement and Severability**

These Community Terms constitute the entire agreement between you and Wrike regarding the Community (including Wrike Stars) and supersede all prior or contemporaneous communications and proposals, whether electronic, oral, or written, relating to the Community.

If any provision of these Community Terms is held to be invalid or unenforceable, the remaining provisions will continue in full force and effect, and the invalid or unenforceable provision will be deemed modified to the minimum extent necessary to make it valid and enforceable.

### **8.3 Assignment, waiver, relationship of the Parties and survival**

- Wrike's failure to enforce any right or provision of these Community Terms will not be deemed a waiver of such right or provision.
- You may not assign or transfer these Community Terms or any rights or obligations hereunder, by operation of law or otherwise, without Wrike's prior written consent. Wrike may freely assign these Community Terms.
- No agency or employment. Your participation in the Community is as an independent participant. Nothing in these Community Terms or in your participation in the Community, including Wrike Stars, creates any employment, agency, partnership, joint venture, or fiduciary relationship between you and Wrike, or any obligation for Wrike to provide you with any minimum level of rewards, recognition, or benefits.
- Sections that by their nature should survive termination of your participation in the Community (including, without limitation, Sections 4, 5, 6, 7, and 8, as renumbered from time to time) will survive.

### **9. CONTACT AND COMMUNITY EMAIL NOTIFICATION**

Questions about the Wrike Community, Wrike Stars, rewards, or eligibility may be directed to: [ambassadors@team.wrike.com](mailto:ambassadors@team.wrike.com)

By participating in the Wrike Community and enabling notification preferences, you may receive email notifications related to your activity, forum subscriptions, or content you follow. These engagement-based emails are separate from Wrike marketing or promotional communications. Unsubscribing from marketing emails does not affect Community-related notification emails. Users may manage or disable Community notification preferences at any time within their profile settings.